

**Resolution of Consumer Disputes**  
**S.M.K., a.s., Skalní mlýn 96, 678 01 Blansko**  
**Company ID: 494 320 36**  
**Hotel Skalní mlýn**

Information on the resolution of consumer disputes

The entity responsible for out-of-court resolution of consumer disputes, in accordance with Section 14 of Act No. 634/1992 Coll., on Consumer Protection, as amended, is the Czech Trade Inspection Authority. Consumer disputes are resolved through ADR (alternative dispute resolution). The Czech Trade Inspection Authority's website is: [www.coi.cz](http://www.coi.cz)